



Development of a Residential Care Policies and Procedures Framework


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The Bad

- × No Time
- × No Relevance
- × No Benefit
- × No Knowledge
- × No Use
- × Paper Work
- × Forced upon us



Let Me Just Find the Procedure for That!

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...the Good


- ✓ Stop
- ✓ What are we doing? Important?
- ✓ Is it right?
- ✓ Is it wrong?
- ✓ What should we do?
- ✓ Enforced – Why?



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ResPaP - Aims

- Remove what does not add value
 - Time Wasting
 - Paper Work
 - Maintenance
- Allow you to focus on what's important
 - Where are we?
 - Where do we need to be?
 - Nail it Down!



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Development

- Project Management
- Staff Education – Buy in
- Process Mapping – 4 Nursing Homes
- Evidence Based Research
- Ease of Use
- Document Control - Web Based Access
- Evaluation (University of Limerick)
- Ongoing Review

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Outcome

- 120+ Practical Evidence Based P&P Framework
- 100% staff involvement was key
- 100% stated that the process was easy to participate
- 87% process helped to identify and solve problems
- Nationwide Usage Regulatory Compliance
- Development for Aged Care Australia
- Process Improvement Not Paper Development

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Further Information

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